



Growing Hope Sevenoaks | Registered charity number : 1219045

Hope Church Sevenoaks
The Mill Lane Centre | Mill Lane,
Sevenoaks | TN14 5BX

sevenoaks@growinghope.org.uk
www.growinghope.org.uk/sevenoaks

Job Description & Person Specification Growing Hope Sevenoaks Clinic Manager

Summary

Growing Hope is a national charity that champions accessibility and provides free therapy for children and young people with additional needs in partnership with local churches across the UK. We aim to grow hope for children, hope for families and hope in Jesus. Growing Hope was founded in December 2017 and has a vision to see 20 clinics set up across the UK by 2030. Growing Hope currently has eight clinics, King's Cross, Brockley, High Wycombe, Maidstone, Redbridge, Solent, York and Farnham, with more clinics in Tunbridge Wells, Ipswich and Sevenoaks opening soon. Across our clinics, we have worked with over 1,800 children, young people, parents, carers and siblings since we launched.

We are currently recruiting for an experienced, innovative and highly motivated Clinic Manager for Growing Hope Sevenoaks. You will provide leadership to the Growing Hope Sevenoaks clinic overseeing the day to day running of the clinic, service development and fundraising to grow the local charity, and accessibility in the partnership church. The successful candidate will bring therapeutic experience in working alongside families of children with additional needs alongside their leadership and management skills. They will become a part of the Hope Church Sevenoaks staff team, receiving pastoral support and working on a Sunday to support all children and families to experience belonging.

We are looking for employees who are committed to Growing Hope's vision and values and can demonstrate these within their interview.

Hours: Part time, 0.8FTE, 30hrs.

Salary: £35,200 pro rata (based on £44,000 per annum (Clinic Manager/Director Increment A))

Regular Sunday Church involvement is required, as agreed with Hope Church and within contracted hours.

Application form – <https://forms.gle/VYprRSRVce7RJQhH7>

Reporting & Location

- **Reports to:** Growing Hope Sevenoaks' Board of Trustees
- **Accountable to:** Pastoral Supervisor, Local Church Leader, Growing Hope National Leadership
- **Location:** Hybrid (Clinic/Church based, with some working from home) (See General Working Pattern below)

This is a year-round role working across the full calendar year. The position includes an annual leave entitlement of 25 days per annum plus 8 Bank Holidays (pro-rata), with working time expected continuously throughout the year outside of approved annual leave.



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Experience Required

- Health Care Professions Council Registration or relevant clinical body registration.
- Therapy qualification (Occupational therapy, Speech and Language therapy, Physiotherapy, Counselling or similar).
- The therapist concerned must have at least 3 years' experience working with children and families.
- Strong Leadership and Management skills.

There are four key aspects to the clinic manager role – providing clinical services, managing the clinic, developing the service and raising funds, and church accessibility. Clinic Managers are closely supported by Growing Hope (national charity) in all aspects of their role.

Clinical Services

- Run an innovative clinic-based service in order to provide multidisciplinary support to children and young people with a variety of needs in the local area.
- Provide therapy assessment, intervention and evaluation which is in keeping with best practice, according to professional guidelines, for several children, young people and families each week.
- Work with children and families to develop meaningful, client-centred goals.
- Offer to pray with each child and family who attend the clinic.
- Ensure that case notes are kept up to date and provide an accurate record of clinical reasoning and observations during each session.
- Provide accurate, detailed reports for families and professionals involved with children.
- Use GAS goals as an outcome measure in order to set and review children's progress.
- Manage the waiting list for the local clinic, including using innovative approaches such as groups and training to help support as many children, young people and families as possible.
- Oversee the purchase of equipment and use of clinic space.
- Take responsibility for own clinical development.
- Lead in safeguarding and ensure staff follow Growing Hope policy.
- Deal with complaints sensitively.
- Maintain confidentiality of all children and families seen within the clinic.
- Maintain data protection in line with Growing Hope's information governance policy.

Clinic Management



HOPE

We believe Jesus brings hope to children, young people and families, even in the most difficult situations, and that underpins everything we do.



COMMUNITY

We are accepting of all and want everyone to know they are seen, heard and belong.



COURAGE

We are brave, choosing honesty over comfort, and tackling problems because we want to change lives.



INNOVATION

We are innovative, flexible and creative in our approach, always aiming for excellence.



GENEROSITY

We look out for others and share our time, encouragement, finances and skills.

- Work closely with Growing Hope (national) and ensure the local clinic is following the national policies and procedures and is utilising the support offered.
- Lead the charity and team with prayer and a supportive environment which demonstrates our value of hope – that we believe Jesus brings hope even in the most difficult situations and that underpins everything that we do.
- Recruit and manage staff, freelancers, volunteers and systems in order to enable the clinic to run effectively. Lead team meetings, 1:1s, inductions and training in a professional manner.
- Work closely with Growing Hope (national) to ensure accurate, professional and timely reporting of services, including providing information, checking and submitting the annual report.
- Communicate regularly and effectively with the local trustee board who governs the charity. (This includes attending quarterly trustee meetings and meeting with the Chair of trustees).
- Ensure clinic services meet Growing Hope aim to grow hope for families through utilising staff and volunteers to run regular When Dreams Change courses, Siblings Groups and Circle of Security.
- Link with other community services in order to gain contacts and referrals. (e.g. developing close working relationships with schools and SENDCOs).
- Use time effectively in order to balance the demands of the role, asking for support when it's needed.
- Excellent time management and organisation skills, responding in a timely and professional manner.
- Able to manage and work closely with a team of professionals, freelancers, volunteers and trustees.

Service Development and Fundraising

As with any therapy service manager, a key part of the Clinic Manager role is service development. This includes pitching development ideas, understanding budgets and raising funds through a variety of sources.

- Strategically plan and develop the charity's services to support as many children, young people and families as possible in line with the charities governing document and objectives.
- Manage and deliver the budget for the clinic with support from Growing Hope National and the local Trustees.
- Oversee the charity's fundraising plan. This will include establishing a Fundraising Committee and working with them to ensure the charity's fundraising targets are met and that all information provided to the committee for the purposes of fundraising is accurate. It may also include working with trustees and Growing Hope National to grow the charity's volunteer base.
- Active networking with potential volunteers, staff, freelancers and supporters. This may include approaching individuals with specific volunteering requests, meeting with potential grant providers or contacting local schools.
- Work closely with trustees from different churches and church champions to support community fundraising and church giving to Growing Hope.

Church Accessibility

Enabling accessible church ministry in the partnership church is an essential aspect of the Clinic Manager role. Each Clinic Manager must work on a Sunday in order to grow and develop a volunteer team who can support everyone to access church.



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- Receive pastoral and team support as part of the Hope Church staff team, attending staff meetings regularly on one morning and giving one day a week to the church aspect of the role. (Exact requirements will be discussed and agreed as this varies from church to church).
- Build on accessible provision for families with additional needs on a Sunday at Hope Church through working on a Sunday, running groups, meeting once a week with the Children's Ministry Lead and growing and training a volunteer team to support the church.
- Promote accessibility in the local area to the clinic, offering advice, support or resources to other local churches to enable accessibility where appropriate.

Person Specification. The ideal candidate will have a genuine interest in working in the charity sector.

ESSENTIAL

- This role has an Occupational Requirement to be a Christian, as permitted under Schedule 9, Part 1, of the Equality Act 2010.
- At least three years of experience as a clinician registered with the Health Care Professionals Council working using specialist skills with children and families.
- Excellent leadership and management skills and relevant leadership and supervision experience.
- Experience in providing training within clinical role.
- Commitment to Growing Hope's vision.
- IT skills – experience of MS Office, particularly Word and Excel.
- Excellent communication and interpersonal skills. Ability to communicate in highly complex situations and in hostile or emotive atmospheres.
- An innovative and creative approach.
- Ability to monitor and contribute to clinic budgets.
- Ability to create and action service development plans.
- Excellent organisational skills and attention to detail. Ability to keep records and report progress in a timely manner.

DESIRABLE

- Experience in fundraising and events.
- Experience in working with trustees.
- Experience, interest in or commitment to a career in additional needs and accessibility within church and community settings.
- Interest in or experience of working in the charity/NGO sector.
- Post graduate training in areas relevant to clinical role.
- Ability to create, implement and monitor systems for effective working across the clinic.



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Collaboration

Each local Growing Hope charity runs through collaboration between the national charity (Growing Hope), the local church and the clinic. Growing Hope national charity exists to equip and enable the local charities to run as smoothly as possible. As a new Growing Hope clinic launches, the Growing Hope National team will coach and develop the new Clinic Manager in their role. On a day-to-day basis Growing Hope's Leadership & Support Teams, are available to help support the Clinic Managers as they run the charity. There's a working together agreement with more information about key aspects of the role and partnership.

General working pattern

The general working pattern of a Clinic Manager is as follows. Please note Growing Hope is a flexible employer and is happy to discuss alternative working arrangements.

Regular Sunday Church involvement will be required, as agreed with Hope Church and within contracted hours.

Five Days a week:

Monday 8:30 - 18:00	Tuesday 8:30 - 18:00	Weds 8:30 - 18:00	Thursday 8:30 - 17:30	Friday	Saturday	Sunday 9:00 - 13:00
Clinic and fundraising admin day (from home)	Church staff team	Clinic (no more than 6 clinic slots per day, aiming to see	Clinic (3 slots)	Non-working days		Supporting families of children with additional needs to come to church.



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	Growing Hope Groups	10 children with a couple of groups)	Management time (could be from home)		
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Four days a week:

Monday	Tuesday 8:30 - 18:00	Weds 8:30 - 18:30	Thursday 8:30 - 18:00	Friday	Saturday	Sunday 9:00 - 13:00
Non-working day	Church staff team (half day)	Clinic (no more than 4 clinic slots per day, aiming to 7 children with a couple of groups)	Clinic and fundraising admin day (from home)	Non-working days		Supporting families of children with additional needs to come to church.



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	Management admin time (could be from home)				
		Growing Hope Groups (16:00- 18:30)			

***This is for example purposes only. Your working pattern will be agreed according to the charity’s objectives, church space availability, and local need.**



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Therapy Pattern

Our therapy pattern is found on the clinic page of our website. Generally, we provide families with an assessment, they receive a short report and advice, together with recommendations using a Growing Hope report template all of which can be found in the Clinic Manager Handbook and on the shared drive. Families then receive up to 6 weeks of intervention before being discharged. They can then practice for 3 months before referring back in if they'd like a review session and support (up to 4 weeks of therapy).